

Appendix S1

Interview topic guide

Introduction

We are interested in exploring patients' and health professionals' perceptions of the tele dermatology service in Singapore, and how this service can be improved to bring better quality of care to patients. We would like to invite you to participate in an approximately 30 to 40 minutes interview, to share your views and experience of the tele dermatology services. The interview will be recorded but your views are anonymous for the purpose of transcription, analysis and publication. All information collected (including the digital recording) will be stored securely and destroyed after 10 years.

Are you agreeable for recording of the interview session? Yes / No

Gender: M / F

Age: years old

Job Title

- | | |
|--|---|
| <input type="checkbox"/> Advanced Practice Nurse | <input type="checkbox"/> Senior Consultant Dermatologist |
| <input type="checkbox"/> Associate Consultant Dermatologist | <input type="checkbox"/> Senior Consultant Family Physician |
| <input type="checkbox"/> Associate Consultant Family Physician | <input type="checkbox"/> Others (<i>please specify</i>): |
| <input type="checkbox"/> Consultant Dermatologist | |
| <input type="checkbox"/> Consultant Family Physician | |
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Let's begin by thinking back to the introduction of tele dermatology service

- Q1. What were your initial responses to the introduction of the tele dermatology service?
Q2. What do you consider were the major factors for introducing the tele dermatology service?

Next, let's discuss on how the service has achieved its objectives

- Q3. What do you think are the strengths of the tele dermatology service?
Q4. What are the weaknesses about the tele dermatology service?
Q5. In what ways does the tele dermatology service help **you** in the care of your patients?
Q6. In your experience, how do patients react to the availability of the tele dermatology service?
Q7. What do you consider are the benefits for patients, in terms of the quality of care?
Q8. In what situations may patients be disadvantaged by tele dermatology service?
Q9. Please describe any situations in which patients have been reluctant or refused to accept this tele dermatology service?
Q10. In what ways has the tele dermatology service impacted on your clinical and technical skills and, on your knowledge?

Last, but not least, in the future

- Q11. What refinements or modifications of the tele dermatology service should be considered

Thank you for your time and effort in participating in this interview